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(54) **COMPUTER CONTROLLED PAGING AND TELEPHONE COMMUNICATION SYSTEM AND METHOD**

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(58) Field of Search 379/67.1, 88.01, 379/201, 210, 211, 212, 207, 233, 88.15, 88.21, 70, 74, 93.35, 142.08, 170, 179, 201.01, 201.07, 208.01, 209.01, 214.01, 215.01; 455/31.2, 461, 445, 417

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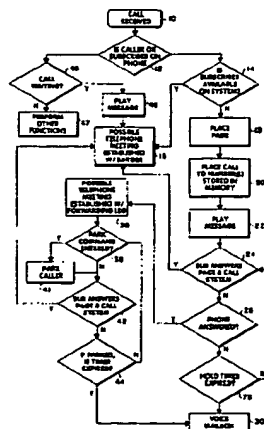(74) *Attorney, Agent, or Firm—*Ladas & Parry

(57) **ABSTRACT**

The invention provides a method and an apparatus for placing a caller into telecommunication with a subscriber. A call from the caller, directed to the subscriber, is detected and, in response thereto, a page is initiated to the subscriber and at the same time a forward leg call is initiated to a stored telephone address. If the call on the forward leg is answered, the party answering that call is placed in telecommunication with the caller. A call from the subscriber is also detected the subscriber is placed in telecommunication with the caller together with any party on a forward leg call.

32 Claims, 19 Drawing Sheets

Microfiche Appendix Included
(2 Microfiche, 157 Pages)

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United States Patent [19]

Fuller et al.

[11] **Patent Number:** 5,838,779

[45] **Date of Patent:** *Nov. 17, 1998

[54] **ADJUNCT CONTROLLER FOR A TELEPHONE SYSTEM**

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[73] Assignee: **Aspect Telecommunications Corporation**, San Jose, Calif.

[*] Notice: The term of this patent shall not extend beyond the expiration date of Pat. No. 5,375,161.

[21] Appl. No.: **429,908**

[22] Filed: **Apr. 27, 1995**

Related U.S. Application Data

[62] Division of Ser. No. 249,453, May 26, 1994, Pat. No. 5,673,299, which is a division of Ser. No. 480,242, Feb. 15, 1990, Pat. No. 5,375,161, which is a continuation-in-part of Ser. No. 439,601, Nov. 21, 1989, abandoned, which is a continuation-in-part of Ser. No. 841,931, Mar. 20, 1986, Pat. No. 4,893,335, which is a continuation-in-part of Ser. No. 650,821, Sep. 14, 1984, abandoned.

[51] Int. Cl.^{6} H04M 3/42; H04M 1/00; H04M 1/56; H04M 15/06

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[58] Field of Search 379/156, 127, 379/142, 165, 202, 210, 211, 212, 245, 67, 88, 89, 93, 94, 93.01, 93.14; 370/259, 271; 455/415, 417

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[57] **ABSTRACT**

A telephone system for providing enhanced telephone services. The system includes a telephone switch servicing a plurality of telephone subscribers via communication facilities of the switch, which facilities hande both voice and data communications. A telephone switch controller is coupled to the switch for controlling the switch to provide an enhanced service not otherwise available in the switch. The controller communicates with the switch using data in the form of switch functions. The controller includes a memory for storing a sequence of switch functions, swhich sequence defines the enhanced service. The controller communicates a prompt to a caller in response to a telephone call placed by the caller to a predetermined telephone address associated with a subscriber and communicates the sequence of switch functions stored in the memory to the switching system in response to a command received from the caller to provide the enhanced service.

14 Claims, 55 Drawing Sheets